

Practical information and availability 2021

The Royal Palace · Drottningholm Palace · The Chinese Pavilion · Gripsholm Castle

The Royal Palaces have taken several steps to ensure that your visit feels safe and complies with current restrictions. Marking and signage will remind visitors to keep their distance. Hand sanitiser is available at the entrances and staff will provide guidance on staying safe during your visit. To protect yourself and others, all visitors are asked to follow the Public Health Agency of Sweden's advice and recommendations.

Visits, groups and guided tours

All visitors must go around the palaces on their own in order to keep their distance from each other. Our guided tours are cancelled and we will not be taking group bookings until further notice.

[Information for tour operators and guides the Royal Palace](#)

[Information for tour operators and guides Drottningholm Palace and the Chinese Pavilion](#)

[Information for tour operators and guides Gripsholm Castle](#)

Ticket sales

We recommend that you buy tickets online before your visit as the number of places is limited.

[To our online ticket booking](#). Any remaining tickets are sold on site.

- The Royal Palace: Tickets are sold at the palace cash desk. Tickets can also be purchased in our ticket machines at Tickets & Information by the Outer Courtyard.
- Drottningholm Palace and the Chinese Pavilion: Tickets are sold at the palace cash desks.
- Gripsholm Castle: Tickets are sold at the palace cash desk.

Children under 7 years have free entry, free tickets are redeemed on site. There are always individual spaces available for children under 7 years, provided that the parent/guardian has a ticket.

Payment and currencies

Credit cards and cash are accepted. We only accept Swedish Kronor (SEK).

Please note: At the Royal Palace, cash (SEK) is only accepted in the Royal Gift Shop, where you can also purchase admission tickets. Credit cards are accepted at all cash desks at the Royal Palace.

Parking

- The Royal Palace: There are only a few parking spaces around the palace. These are managed by the City of Stockholm.
- Drottningholm Palace: Visitor parking is available at Drottningholm Palace Theatre and Drottningholm Palace. There is also parking for buses and disabled parking. Additional parking on gravel is also available at Karusellplan, approximately 300 metres from the palace. Subject to parking fees. Disabled parking and parking for tourist buses is free of charge.
- The Chinese Pavilion: Visitor parking is available approximately 100 metres from the palace. Subject to parking fees. Disabled parking and parking for tourist buses is free of charge.
- Gripsholm Castle: Parking for cars and buses is available by the entrance to the palace. Free of charge.

WC

- The Royal Palace: Toilets are available at Tickets & Information at the Outer Courtyard, open during the palace's opening hours. At the Royal Palace, the WC ticket is included with the admission ticket, otherwise a fee of SEK 10 applies.
- Drottningholm Palace: Toilets are available in the Royal Guards Wing at Drottningholm Palace. These are open 07:00 a.m. to 09:00 p.m. all year round. Free of charge.
- The Chinese Pavilion: Toilets are available below the Chinese Pavilion and palace café. These are open 06:00 a.m. to 09:00 p.m. when the palace and/or café are open. During the off-season, only the disabled toilet will remain open. Free of charge.
- Gripsholm Castle: Toilets are available in the courtyard, open during the palace's opening hours. The toilets by the car park (Midsommarängen) are open 1 June to 30 September 09:00 a.m. to 04:30 p.m. Free of charge.

Bags

Owing to the sensitive environment, larger bags/backpacks or suitcases cannot be taken into the palaces. Umbrellas must be placed in umbrella stands.

Smaller bags and backpacks can be taken in provided that they are worn on your front and are fully supervised. This also applies to child harnesses. Please note: There are no storage lockers or other left luggage facilities at our attractions.

Pushchairs

Owing to the sensitive environment, pushchairs cannot be taken into the attractions.

- The Royal Palace: Pushchairs can be placed outside the entrance in the inner courtyard. The area is uncovered, unattended and there are no locking facilities.
- Drottningholm Palace: Pushchairs can be placed in the arcade at the entrance. The area is covered but unattended and there are no locking facilities.
- The Chinese Pavilion: Pushchairs can be placed outside the pavilion below the entrance stairs. The area is uncovered, unattended and there are no locking facilities.
- Gripsholm Castle: Pushchairs can be placed outside the entrance below the entrance stairs or under the roof by the seaport vault. The area is unattended and there are no locking facilities.

Consumption of food and drink

Neither the consumption of food and drink nor smoking are not permitted in the palaces. Please do not smoke by the entrances.

Café and availability of food and drink

- The Royal Palace: No food and drink available at the palace. We refer to the selection of outlets available in Gamla Stan.
- Drottningholm Palace and the Chinese Pavilion: Read more about [The Chinese Pavilion Café](#) and [The Caramel Café and Restaurant](#).
- Gripsholm Castle: No food and drink available at the palace. We refer to the selection of outlets available in Mariefred.

Accessibility

- The Royal Palace: Lifts are available to some of the Royal Apartments. Request lift assistance from the cash desk staff at the palace entrance. There is a ramp to the “Daisy Crown Princess Margareta” exhibition.
- Drottningholm Palace: [Read more about accessibility here.](#)
- The Chinese Pavilion: [Read more about accessibility here.](#)
- Gripsholm Castle: [Read more about accessibility here.](#)

Assistants

Entrance is free to the assistants of disabled visitors. Free tickets are redeemed at the cash desk on site. There are always individual spaces available for assistants, provided that the person who requires assistance has a ticket.

Dogs, pets and assistance dogs

Pets are not allowed in the palaces with the exception of assistance dogs and guide dogs.

Photography and filming

You are permitted to take photographs and film for private use (does not apply to the Treasury in the Royal Palace) provided that this does not disturb other visitors, tours or other activities, however, the use of flash photography/lightning, stands, selfie sticks or other equipment such as 360 cameras or drones are not permitted. This permission does not apply to commercial or other organised photography or filming. For inquiries concerning press visits and permission to photograph the royal attractions, [read more here.](#)

Mobile phones

Out of consideration to other visitors and staff, please ensure you mobile phone is switched off or on silent.

Contact us, Other questions

Write to us via the form on our website or call +46 (0)8-402 61 00.

The Royal Palace [Contact us](#)

Drottningholm Palace [Contact us](#)

The Chinese Pavilion [Contact us](#)

Gripsholm Castle [Contact us](#)

You will find an FAQ about the Royal Palaces here [FAQ](#)